



# Evolving With Our Customers and the Hospitality Industry

## About ERC

We're all about delivering on our promise to meet our valued customers' needs so they can succeed in today's ever-changing world. The values that have guided our business and relationships over the past 40 years remain. However, we understand the importance of evolving alongside our customers and the hospitality industry. We'll continue to grow our innovative technology suite and create customized solutions. In this new phase, we're committed to enhancing our offerings and embracing the new digital age.

## How We Help

**At ERC, we succeed when you succeed.** ERC takes our role in customers' business seriously. We believe we must act as advisors and have a keen understanding of your unique needs and pain points to offer the right solutions. We'll do this by bringing together our robust ecosystem of partners, innovators, and integrators to help address your most complex challenges.

## Industries We Serve



QSR



Fast  
Casual



Table  
Service



Bar &  
Night Club

Contact Us: [www.erconline.com/contact/](http://www.erconline.com/contact/)

# Solutions We Offer

We strive to offer the most innovative and cutting-edge solutions. Our solutions partners like Focus API (application programming interface) allow us to drive devices like POS (point of sale) systems, kiosks, tablets, and menu boards all from one platform.



## Drive-Thru

- AI-Based Drive-Thru Timer
- Drive-Thru Headsets
- Order Confirmation Boards
- Outdoor Digital Menu Boards



## Customer Engagement

- Online Ordering
- Curbside Pickup
- Waitlist
- Indoor Digital Menu Boards



## POS Systems

- POS Software
- Cloud Suites
- Kitchen Display Systems
- Reporting



## Payments

- Order at the Table
- Contactless Payments
- Kiosks
- DVR/NVR Digital Surveillance

## About ERC

Whether you are looking to improve drive-thru performance, deliver amazing guest experiences, or set up digital ordering channels to increase revenue from takeout to curbside and delivery, we can take your business to the next level. From the front to the back of the house, we offer a variety of innovative restaurant technology solutions and services, so you have the right tools to make your business successful. Discover why so many leading quick service, fast casual, and hospitality brands rely on ERC to leverage technology to adapt and thrive in the new normal.

## Contact Info

**Locations:** Atlanta, GA | Louisville, KY | Cleveland, OH

**Phone:** 1.800.241.6880 ext. 1750

**Cell (Preferred):** 404-434-6073

**Email:** [chuckbarnes@erconline.com](mailto:chuckbarnes@erconline.com)

**Business Hours:** Mon. - Fri. 8:30 - 6:00  
Support Open 24/7

