



POS Maintenance

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At ERC, we know that careful thought goes into planning your restaurant menu, so our programmers do the same to build the database for your POS system. Our programmers have years of industry experience to create your custom-ized database, taking into consideration your concept type, workflow and menu. We leave you with a system that is easy to use and learn so you are able to maximize functionality and efficiency.

Menu maintenance

Our programming services are not limited to the initial implementation of your Focus POS system. Along with the initial menu programming provided, we offer POS maintenance packages that are built to suit your needs. Letting ERC handle your menu programming changes ensures someone with expertise and experience maintains your POS system. It is our goal to keep your database consistent, reduce button presses and save your staff time in front of the system so they are able to offer the highest level of service to your customers.

With ERC's menu maintenance packages, restaurant owners and managers can spend time on the important things – running and growing the business – while ERC's Focus team keeps your system up-to-date.

National and regional multi-unit restaurants can take advantage of our services to ensure each location is using a unified database as well as roll out scheduled menu or price changes as well as Critical Software Updates to include new Features and PCI Compliancy changes.

Menu maintenance packages can be scheduled seasonally, annually, biannually – any time frame you choose. Our system engineer's work with each restaurant to determine the types of changes our programmers will be making, along with the frequency of your updates. We also offer full system rebuilds or simple changes to items, prices, discounts, coupons, images and menu cleanup

